

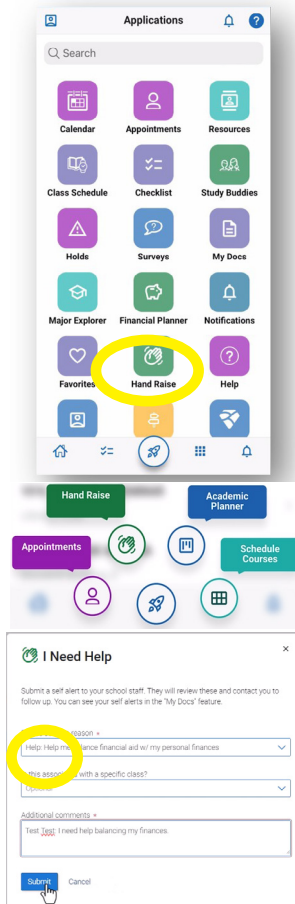


NAVIGATE | I NEED HELP

“I Need Help” is a feature in Navigate so students can quickly get the support they need, when they need it.

Students can use “I Need Help” when they’re facing a challenge impacting their academic success, financial well-being, or personal well-being. Although it’s not for use in emergency situations, “I Need Help” will get students individualized support from campus resources in 2 business days. Students can access “I Need Help” in four easy steps.

- 1** Log in to Navigate on a computer or cellphone. Download the free app or visit k-state.edu/navigate. Students will need an eID and password to sign in.
- 2** Access “I Need Help” alerts from the Navigate homescreen, or by clicking the rocketship shortcuts at the bottom of the screen. The “I Need Help” icon is a green waving hand.
- 3** Create an “I Need Help” alert. Using the drop down menu, select a reason for creating the alert, and provide additional comments related to the concerns. Click submit. Students may submit multiple alerts, as needed.
- 4** After submitting a request, students will be contacted by the appropriate campus resource within 2 business days. From there, K-State staff will provide individualized support related to students’ specific needs.



navigate@k-state.edu | k-state.edu/navigate | [@KStateDASSA](https://twitter.com/KStateDASSA)

Frequently Asked Questions

Why might students ask me about I Need Help?

I Need Help can be used to connect students with resources when they need help:

- balancing financial aid with personal finances.
- navigating personal issues that are impacting them academically.
- finding a tutor.
- understanding how to succeed in college.
- with their health and well-being.
- finding more support and resources.
- related to academic advising.
- understanding financial aid.

What campus resources are involved?

Currently, this resource connects students to the Academic Achievement Center (including Tutoring Services), Lafene Health Center, the Office of Student Financial Assistance, Powercat Financial, and/or Student Support and Accountability.

What if it’s an emergency?

I Need Help is for non-crisis scenarios only. In an emergency, call the K-State Police or dial 9-1-1.