### Student Support and Accountability

Andy Thompson Assistant Vice President of Student Support & Accountability Senior Associate Dean of Students <u>athomp@ksu.edu</u>

Arranger Maximizer Developer Communication Consistency



### Mission

The mission of the Office of Student Life is to *enhance* the K-State student experience and promote student success in the classroom **and** in life.



# **Professional Staff**

Andy Thompson AVP and Sr. Associate Dean

**Laurel Moody** Sr. Assistant Dean and Assistant Director

Janelle Rieger Assistant Dean and Assistant Director

Alli Coleman Assistant Dean and Director of Conduct

> Kim Ybarra Student Life Coordinator

**Devan Walker** 

Student Life Coordinator - 9 month

Amy Hall Absence Verification Specialist

> **Kayleigh Smith** Case Manager – Derby

> > Stef Delatorre

Case Manager – Kramer/Jardine



### **Professional Staff**

### Sarah Barr

Attorney at Law

Part of student fees.

Students can come in and meet for a variety of issues.

Off-Campus Housing Support Supervision

Dr. Camilla Roberts Honor and Integrity



# **Services Provided**

- Absence Verification
- General Support
- Student Advocacy
- Family Outreach
- Student of Concern
- Faculty Communication

- Student Code of Conduct
- Threat Management Policy Oversight
- Crisis Response
- Campus Safety
- Conduct



# **Quick Facts**

• 2023-2024 over 3,200 students

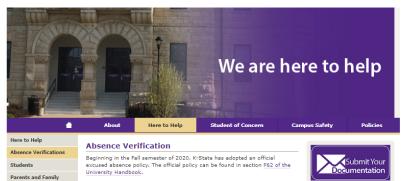
### **Student of Concern Reports:**

- 16-17:400
- 17-18: 470
- 18-19:668
- 19-20: 855
- 20-21: 933
- 21-22: 838
- 22-23: 827
- 23-24: 867

Does not include: phone calls and general information emails from students, faculty, staff and parents.



#### Office of Student Life



Some types of excused absences can be verified through the Office of Student Life with submission of appropriate documentation. Outlined below are the types of documentation accepted for each type of absence, and information on how to submit the documentation to our office for verification.

Please Note: For absences related

disability, or special programming.

review the policy to find the right

and man ata

**Campus Resources** 

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to extra-curricular activities,

representative to send a

verification

Other absences may not be included under the excused absence policy, but can be verified through the Office of Student Life, per the section of the policy which outlines absences at the instructors discretion. These types of absences may include illness, medical appointment, attending a funeral, etc.

Students who are unable to document an absence, or have a type of absence not mentioned previously should email or call our office to consult. We understand many students have absences from classes for many reasons, and we work to advocate for students to faculty regarding circumstances whenever possible.

Absence Verification Requests & Process

Faculty, Staff, &

Office of Student Life

Kansas State University

Manhattan, KS 66506

1101 Mid Campus Dr North

Departments

201 Holton Hall

785-532-6432

785-532-5307 fax

stulife@k-state.edu

Resources

If you have questions about an absence, please email or call our office at stulife@ksu.edu or 785-532-6432. Our email account is monitored Monday - Friday from 8am to 5pm.

#### COVID-19

For all COVID-19 related concerns, including testing positive, being in close contact with someone who has tested positive, or living with someone who has tested positive, waiting for results from a COVID-19 test, or quarantine after recent travel, please visit our COVID-19 absence page.

#### Military Service

- Court Appearances
- Pregnancy, Childbirth, or Adoption
- Religious Observance

Weather

# **Absence Verification**

- F62 in University Handbook
- Excused Absences vs. Verified Absences
- Faculty Notifications
- Online submission



# **Crisis Services**

- 24 hour on-call response
- Personal and university-related crises
- On and off campus crisis response
- Follow-up and referrals

### Student Support and Accountability 785-532-6432





# Wildcat Walk

395-SAFE (395-7233) or push a Blue Emergency Light Operates 24 hours a day

- Safe escort <u>anywhere</u> on campus and up to 2 blocks off of campus
- Will meet you at your car, too!



# **RAVE Guardian**

- One-Click 9-1-1 dial
- Virtual Safe Walk
- Live Text with police
- Resource Directory
- Campus Alerts



### **GET THE APP**

- Download "Rave Guardian" from Google Play or the App Store.
- 2 Sign up with your name & info.
- 3 Select "Kansas State University" as your school.





# **Policies and Accountability**

- PPM 3015 Threat Management
- PPM 3010 Anti-Discrimination/Anti-Harassment, Title IX
- PPM 8520 Social Media Policy
- PPM 8545 Student Organization Conduct
- PPM 8550 Student Amnesty Policy

- Student Code of Conduct
- Honor and Integrity
- Student Organization Policies
- Housing and Dining Policies
- IT Policies





# **Reporting and Advocacy**

www.ksu.edu/report

**Office of Institutional Equity (OIE)** Kedzie Hall 785-532-6220 **Student Support and Accountability** 201 Holton Hall 785-532-6432 Center for Advocacy, Response, and Education (CARE) 206 Holton Hall

785-532-6444



# Assisting a Student in Crisis

- Build on your established relationship
- Relate observations
- Normalize
- Make referrals
  - Dean's office
  - Student Support and Accountability (formerly OSL)
  - CAPS/Family Center/Telus Health (formerly MySSP)
  - Housing and Dining
- Take care of yourself



Student of Concern Referral Procedures

Supporting Students in Distress

Meet with Student Support Staff

Absences

**Case Management** 

Student Policy Handbook

**Campus Safety** 

#### 命 K-State home » Student Support & Accountability » Student Support » Students in Distress



### **Supporting Students in Distress**

If you are struggling or know someone who is struggling, please consider using the following resources to help connect them with support. It is okay if you are not sure how to respond to someone in crisis, but what is not okay is not telling anyone. We expect all members of our community to report concerns, even if they seem minor. Do not assume someone else has already reported the concern or notified the university. Please use the links below to get more information on supporting students in distress and submitting a student of concern referral. You can learn more about Student of Concern referral procedures <u>here</u>.

Signs of Distress	~
Start a Conversation	~
Classroom or campus disruption (no threat to self or others)	~
Resources for Support	~

#### **Refer a Student of Concern**

Click here to fill out the form



# Need help or to consult about a student issue?



- Give us a call 785-532-6432, 24/7/365
  - Use the Student of Concern online reporting form at <u>www.ksu.edu/studentsupport</u>
- We will reach out
  - Concerned K-Stater email
  - Phone call or text
  - Wellness check, if needed
  - In person meeting
- Student of Concern Resources



# Resources

- Lafene Health Center
  - Medical Center
  - Women's Clinic
  - Pharmacy
- CAPS
  - Individual therapy
  - Groups
  - Workshops
  - Confidential

- Telus Free App
  - Crisis Services via phone/chat
  - More diverse providers
  - 24/7 support
  - Confidential
- Student Financial Assistance
  - Emergency Funding
  - Scholarships/Grants



# Resources

- Center for Advocacy, Response, & Education (CARE)
  - SV/DV support
  - Confidential
- Cat's Cupboard
  - Food pantry

- Diversity & Multicultural Student Affairs (DMSA)
  - Multicultural Center
  - Programming & Education
- Student Ombudsperson
  - Confidential
  - Dr. Kimathi Choma
  - studentombuds@ksu.edu





Student Support & Accountability: Student of Concern Referral Form (Manhattan Campus)

Thinking of submitting a student of concern referral but unfamiliar with the process? Click here for more information on our website 🗹.

Please note, this form is NOT monitored 24 hours a day.

If this is an emergency that requires immediate action, please call 911.

You may also contact the K-State Manhattan campus police at (785) 532-6412 or Polytechnic campus security at (785) 826-2952.

Any referrals made will be responded to during business hours, Monday-Friday by Student Support & Accountability.

SSA can be reached Moday - Friday, 8:00 am to 5:00 pm at the non-emergency line at (785) 532-6432.

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Ret	orters	Int	orma	tion

We ask for your contact information in case we have questions or need more details; it will not be disclosed to anyone who does not have a need to know.

	Enable additional features by logging In.				
Your full name:					
Your phone number:					
Your email address:					
Urgency of this referral (Required):	Please Choose				
Orgency of this referral (Required).	Learn more				
	e Learn more				
Date of concern (Required):	mm/dd/yyyy 📋				
	Learn more				
Location of Incident (Required):	Please select a location  v				
Student of Concern					
Please provide as much of the information as you have available to you.					

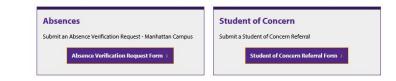


#### **STUDENT SUPPORT & ACCOUNTABILITY**

Formerly the Office of Student Life. We serve students experiencing challenges impacting their experience in college by providing support, resources, and overseeing student conduct related policies.

#### We are here to help.

Please note our summer hours are Monday - Friday, 8:30am - 4:30pm.

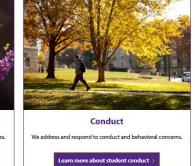


### Questions?!?!



Student Support
We are here to provide support to students facing challenges.

Learn more about student support >



### (785) 532-6432 studentsupport@ksu.edu

